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- To protect your MyTruck Account, keep your password confidential. You are responsible for the activity that happens on or through your EMIRATES LOGISTICS L.L.C. Account.

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- Our automated systems analyze your content (including searches) to provide you personally relevant freight functions, such as customized lanes and reports. This analysis occurs as the content is sent, received, and when it is stored.

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How do we access your data?

- We access the data you provide us with which is strictly necessary in order to make the application function comprehensively. We carefully evaluate and define the purposes of any personal data processing before launching a project. We will ensure that the personal data we collect are relevant, adequate and not excessive in relation to the purpose of the processing and its eventual use (e.g. insights, marketing, promotions etc). This means that only necessary and relevant information for the purpose sought can be collected and processed.

Personal data we collect We may collect the following information about you: Information that directly identifies you. This may include your name and email address and contact number.

How do we use your data?

- We will use your personal data only for the purposes for which we collect it, unless we reasonably consider that we need to use it for another reason that is compatible with the original purpose.
- **Purpose** : Register you as a user on our app **AISHA** Now based on google assistant using your email and you will be verified with Google Sign in and for WhatsApp functionalities and communication we use WhatsApp Phone number Authentication.
- **Type of data** : Data that directly identifies you (such as your name and email address and other information that is included in your user profile).

How do we store your data?

- Our application stores your data in our database. We store only the data that is absolutely necessary for our application to function in its entirety. Deleting some of this data will interrupt our application functionality. However, if you do not want us to store your data, you can send us your request to aisha@mytruck.ae and we will permanently delete it from our database.

Liability for EMIRATES LOGISTICS L.L.C. Services

- WHEN PERMITTED BY LAW, EMIRATES LOGISTICS L.L.C., AND EMIRATES LOGISTICS L.L.C. SUPPLIERS AND DISTRIBUTORS, WILL NOT BE RESPONSIBLE FOR LOST PROFITS, REVENUES, OR DATA, FINANCIAL LOSSES OR INDIRECT, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES.
- TO THE EXTENT PERMITTED BY LAW, THE TOTAL LIABILITY OF EMIRATES LOGISTICS L.L.C., AND ITS SUPPLIERS AND DISTRIBUTORS, FOR ANY CLAIMS UNDER THESE TERMS, INCLUDING FOR ANY IMPLIED WARRANTIES, IS LIMITED TO THE AMOUNT YOU HAVE PAID US TO USE THE SERVICES (OR, IF WE CHOOSE, TO SUPPLYING YOU THE SERVICES AGAIN). PLEASE CHECK FOR THE HAULIERS INSURANCE SERVICES FOR YOUR RESPECTIVE BOOKINGS.
- IN ALL CASES, EMIRATES LOGISTICS L.L.C., AND ITS SUPPLIERS AND DISTRIBUTORS, WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT REASONABLY FORESEEABLE.

Business uses of our Services

- You must use our Services on behalf of a business, and that business should accept these terms with you as the decision authority (you hereby undertake to produce this as and when asked for). It will hold harmless and indemnify EMIRATES LOGISTICS L.L.C. and its affiliates, agents, and employees from any claim, suit or action arising from or related to the use of the Services or violation of these terms, including any liability or expense arising from claims, losses, damages, suits, judgments, litigation costs and attorneys' fees.

About these Terms

- We may modify these terms or any additional terms that apply to a Service to, for example, reflect changes to the law or changes to our Services. We'll mail you the modified additional terms in the applicable Service. Changes will not apply retroactively and will become effective no sooner than fourteen days after we have mailed you. However, changes addressing new

functions for a Service or changes made for legal reasons will be effective immediately. If you do not agree to the modified terms for a Service, you should discontinue your use of that Service.

- If there is a conflict between these terms and the additional terms, the additional terms will control for that conflict.
- These terms define and control the relationship between EMIRATES LOGISTICS L.L.C. and you. This does not create any third- party beneficiary rights. For all the on-demand bookings T&C related to that trip must be honoured after acceptance of current terms, in case of any objection, KINDLY DO NOT PROCEED AHEAD FOR BOOKINGS ON THE SYSTEM EITHER TO EMIRATES LOGISTICS L.L.C. OR TO YOUR TRANSPORTERS.
- If you do not comply with these terms, and we don't take action right away, this does not mean that we are giving up any rights that we may have (such as taking action in the future).
- In the event of any disputes arising out of or relating to these terms or the Services, the laws of the operating region and jurisdiction shall apply.